

How to check in for your video visit

1 Use a computer or device with camera/microphone



PC and Mac
Chrome | Firefox | Safari



Android
Chrome



iOS
Safari

2 Click on the link in your text or email message



email from: elvi@cgmus.com - subject **CGM ELVI** access code
text from: 888-215-9345

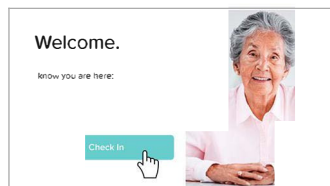
3 Allow your browser to use your webcam and microphone

elvi.cgmus.com

Would you like to share camera and microphone with elvi.cgmus.com?

Allow

4 Type in your name and click check in



- ✓ Secure
- ✓ No software to download
- ✓ HIPAA compliant
- ✓ No registration needed

5 Your care provider will start your visit

Call Tips

- Make sure you have a good internet connection
- Restart your device before the visit
- Test your camera and mic from the waiting room
- Need help? Call us at 208-287-8400, option 1